"(R)evolution of the Buyside"

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Today's Presentation

- About Prudential and my background
- Dealing desk evolution
- Developing a dealing desk
- Is your desk equipped?
- DMA/Algos
- Access to Liquidity
- TCA How to use the data
- Perils and Pitfalls
- Summary



Investment Businesses on Three Continents



FUM: US\$77.3 billion as at 30 June 2008



Institutional fund manager managing U.S. public and private fixed income, public and private equity, structured finance and distressed debt.



FUM: US\$317 billion as at 30 June 2008



Founded in 1931, M&G was acquired by Prudential in 1999 and is the Group's UK and European fund manager.



FUM: US\$68 billion as at 30 June 2008



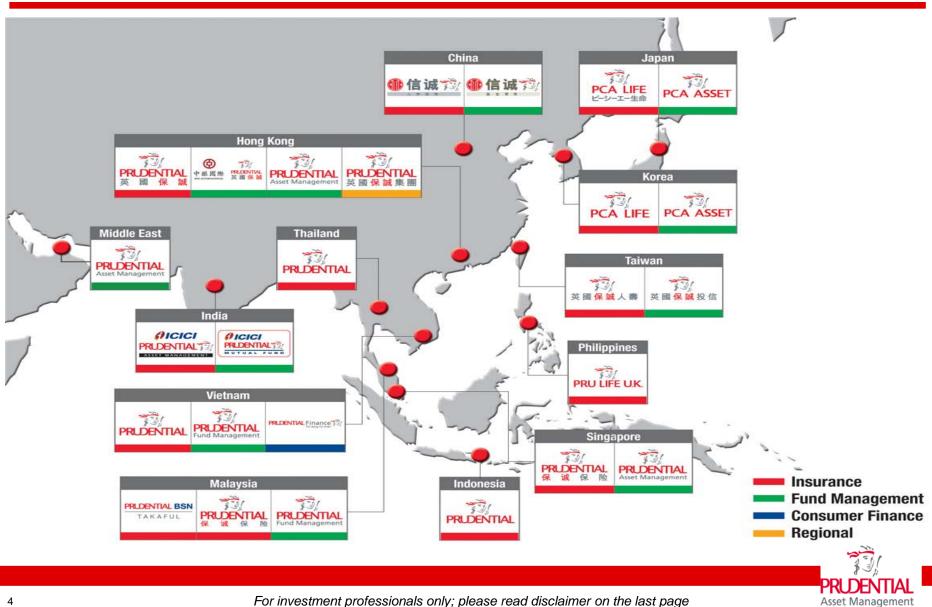
Investment teams in 8 markets. PAM Singapore manages Asian Fixed Income and PAM Hong Kong manages Asian Equity, for retail & institutional customers.

More than 450 investment professionals in global asset management teams

Source : Prudential Asset Management, M&G, PPMA



Strong Regional Presence



My Career



- Currently based in Singapore
- Previously in Abu Dhabi
- Scottish Widows in Edinburgh

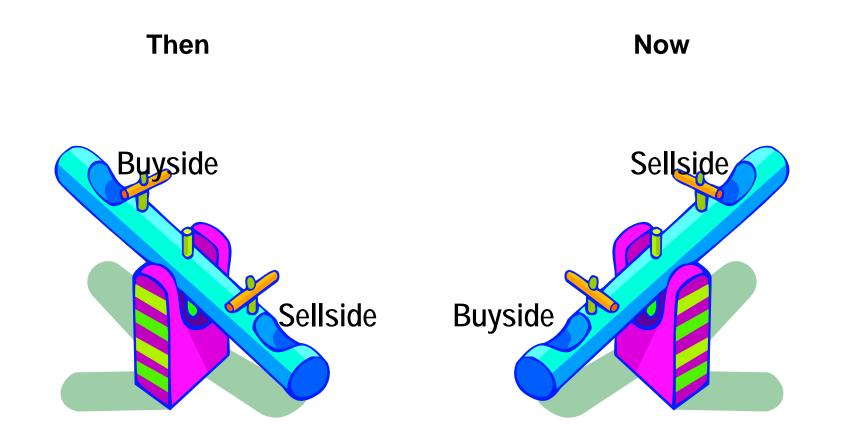


My Role

- Head up a team of 9 dealers
- Multi-asset equities, fixed interest, derivatives, forex
- Pan-Asian and Latin American Equities
- Other instruments to give more global exposure
- Ensure team is well equipped in terms of systems and training to adequately perform their duties
- Ensure trading is carried out as efficiently as possible



Dealing Desk (R)evolution



"Seesaw of Responsibility"



Dealing Desk (R)evolution

Then

Now

Sellside

- Had to use broker for market access
- Better knowledge
- Better systems

Buyside

- DMA/Algos
- Increased transparency/flow of information
- Advanced Execution Management Systems
- Increased focus from clients and regulators on buyside dealers
- TCA

"Empowerment of the Buyside"



Developing a Dealing Desk

- People Stable, experienced, reliable
- Workflows
 Desk undertakes appropriate tasks
- Systems Able to cope with changing environment
- Access to Liquidity Are you missing out on liquidity pools?
- TCA Measure your dealers and relationships
- Algos/DMA Relevant? Able to access?



Systems - Is Your Desk Equipped?

- TCA accuracy depends upon quality data
- OMS/EMS several out there, do full due diligence
- Access to Liquidity Pools
- Appropriate counterparty lists
- Freedom to deal where appropriate



Tasting the Liquidity

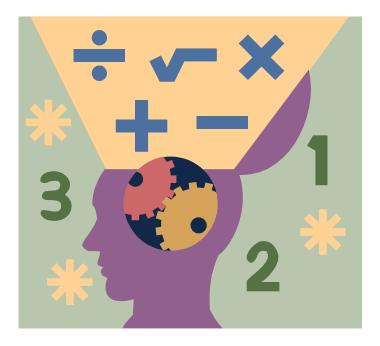


- Liquidity slowly moving away from traditional exchanges
- U.S./Europe trends tend to move to Asia
- Asia more complex multimarket/regulations
- Japan JapanCrossing, CBX, SBI Japannext, Kabu.com and others
- Regional Liquidnet, Blocsec, Chi-X, ITG Posit
- Australia AXE ECN



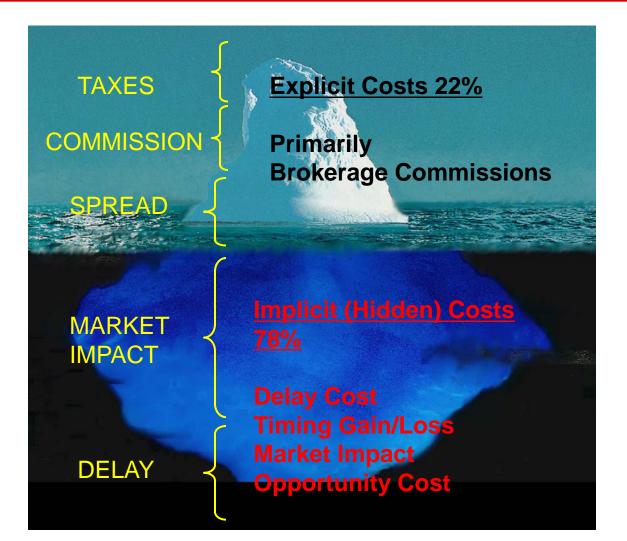
DMA/Algos

- Increasingly popular
- Trade management
- Anonymity
- Cost reduction
- But manage the process
- Not a "plug and play" panacea





Transaction Cost Analysis





Choosing a Benchmark

Clarify Role of Dealers

- Dealing is an integral part of the overall investment process, not a 'stand alone' operation
- Dealing role is to <u>access liquidity and avoid market impact</u> with the application of common sense. In effect to implement an investment decision that has already been made
- Choose a benchmark that best suits your profile and overall investment process
- Seek external advice



Benchmarks

- VWAP Treats dealing as a stand alone operation. Does measurement against a fairly random intra-day price really tell you execution quality?
- I.S. Treats dealing as a part of the overall investment process, making dealers aware of the execution impact on underlying funds

Dealing is the implementation phase of the investment cycle



Implementation Shortfall

- Dealing is an integral part of the overall investment process
- Very simply difference between decision price and execution price
- Can break into three main sections
 - 1. Decision point and order reaching dealers
 - 2. Delay/discretion dealer \rightarrow broker
 - 3. Broker \rightarrow execution
- Can help highlight costs but does not necessarily distinguish between good and bad trades



How to Use the Data

- Be clear on what you are trying to measure
- Data cleansing
- Large enough dataset
- Process buy-in from all involved parties
- Internal and external measurements
- Measurement of relationships, not brokers
- Act on the data!

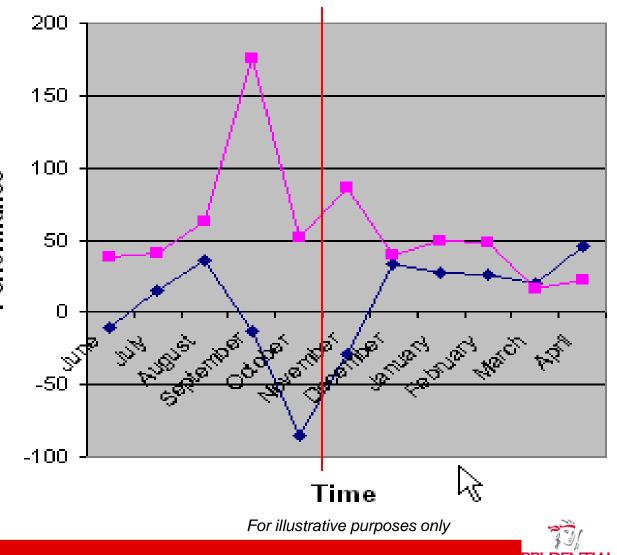


How to use the Data

 Program and single stock performance on a 'difficulty adjusted' basis

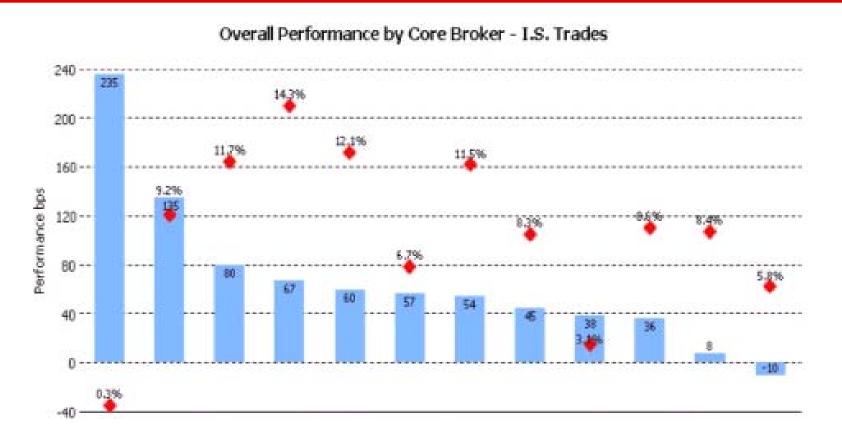
Performance

- Line represents 'going public' with data
- Be transparent and act on data



Asset Management

How to Use the Data



- Overlays performance and percentage of t/o received
- Direct business to consistent better performers



How to Use the Data

- Get Tough but be fair
- Don't just get reports and file them
- "Acting on Results" doesn't necessarily mean removing brokers from execution lists – can mean changes in process or coverage





Perils and Pitfalls

- Nothing is as simple as it seems!
- Very little is "plug and play" despite what you may get told
- Involve I.T., legal, compliance, operations
- Regulatory disclosures
- Internal buy-in to changes in workflow and benchmarks
- Counterparty Risk



Summary

- The dealing landscape has changed and will continue to do so
- Responsibility has shifted to the buyside
- Increase buyside accountability with appropriate measurement
- Client and regulators forcing buyside to "up their game"
- Be professional and transparent
- People, workflows, systems the key ingredients





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